

Subprocessor	Processing Done Internally at Arlo Inc or Arlo Europe / Verisure group or Externally at Subprocessor	Is data transferred out of the EU? If yes, where?	If data is transferred out of the EU', where is the data transferred?	Description of the purpose
Arlo Inc	Internally at Arlo Inc	US	US	Arlo Inc is the company providing backend services for Arlo cameras sold in Europe by Verisure Ireland DAC
Appsee	Internally at Arlo Inc	US	US	Determines use behaviour of Arlo Applications – Personal Information is anonymized.
Aria	Internally at Arlo Inc	No	N/A	Bill Payments System for Subscriptions, Sales etc.
Amazon Web Services	Externally at Amazon Web Services	No	N/A	Arlo uses to store/host/collect/manage Personal Information, including videos, or provide other infrastructure that helps with delivery of the Arlo Service. These are secure environments that are controlled by the Arlo team and are protected by Data Processing Agreements.
Facebook Ireland Limited	Externally at Facebook Ireland Limited	No	N/A	Arlo uses these services to create custom audience, to manage a fanpage or “Arlo facebook pages” and for any Instagram services.
Salesforce.com	May be External	Yes	Concentrix - Costa Rica, Philippines	Support Services - 3rd Pty Call Centre to manage Support calls – Personal Data may be received during these support calls
			Convergys – Ireland, Poland	
			CSS Corp – India, Philippines, United States	
			Tech Mahindra – India	
			Arlo - United States, Canada	
Salesforce.com Marketing Cloud (SFMC)	Internally at Arlo Inc and Verisure Ireland DAC	Yes - San Jose, California	US	Marketing Database used for marketing and promotion
Google LLC and Google Ireland Limited	Internally at Arlo Inc and Verisure Ireland DAC	Yes - San Jose, California	US	Measures website and application data to gain use insight
Swrve	Internally at Arlo Inc	Yes - San Jose, California	US	Marketing engagement engine for mobile marketing
This is the Tree Ltd	Externally at This is the Tree Ltd	No	N/A	Market research, strategy, design and production, digital support, social media outreach and community management.